

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 03rd day of October' 2024
C.G.No.142/2024-25/Nellore Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. B. Madhusudhan, Pathuru (V),
Kaligiri (M), Nellore District. Complainant

AND

1. Assistant Accounts Officer/ERO/Kaligiri
2. Dy. Executive Engineer/O/Kaligiri
3. Executive Engineer/O/Kavali Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.10.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

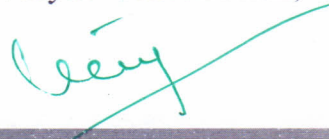
ORDER

01. The complainant filed the complaint during Vidyut Adalat conducted at Kaligiri on 05.09.2024 stating that he is having service connection



SC.No.3231111003227 and the respondents issued bill for abnormal CC charges in September' 2024 and it is to be revised.

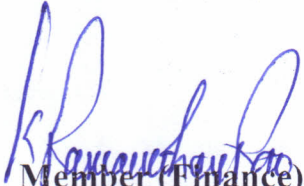
02. The said complaint was registered as C.G.No.142/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have verified the history of the service connection and observed that the service was revoked to live from bill stop and there is some discrepancy in the CC bill issued for the month of September'2024 and they have rectified the said discrepancy and revised the CC bill to the satisfaction of the complainant.
03. Heard respondents through video conferencing. The complainant remained absent. The respondents after the complaint conducted enquiry and rectified the discrepancy in the CC bill and revised the same. The complainant issued letter of satisfaction stating that the bill was revised to his satisfaction and requested to close the complaint as the purpose is served. Since the complainant satisfied with the revised bill issued by the respondents, the complaint is closed, as the purpose is served. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot.




No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03rd day of October'2024.


CHAIRPERSON


Member (Finance)
03/10/2024


Member (Technical)


Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

